



GlaxoSmithKline

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**GlaxoSmithKline
Consumer Healthcare Sdn. Bhd.**
Lot 89, Jalan Enggang, Ampang/
Ulu Kelang Industrial Estate
54200 Selangor Darul Ehsan
P.O. Box 9, Jalan Semarak
54700 Kuala Lumpur, MALAYSIA

Tel : 603-7491 2020
Fax : 603-4253 2111
www.gsk.com.my

Director,
Medical Device Control Division
Ministry of Health Malaysia,
Level 5, No 26, Boulevard Plot 3C4,
Jalan Persiaran Perdana, Percint 3,
62675 Putrajaya
(Attn: En. Mohd Zulhisham Junaidi)

Dear Sir,

DEAR REGULATORY AUTHORITY LETTER

GlaxoSmithKline (GSK) is taking action to end the supply of its zinc-containing denture adhesives. While this affects Polident Denture Adhesive Cream in some foreign countries, in Malaysia all Polident Denture Adhesive Cream are free of zinc.

GSK is taking this action in other markets as zinc-containing denture adhesives may present a potential health when used to excess over the long-term. Patient safety is our foremost concern, and this action is a precautionary measure. The product is safe when used as directed.

Although your market does not have any GSK zinc-containing adhesives, we wanted you to be aware of the action we are taking in other markets and be reassured that they are not necessary in your jurisdiction.

For more information, please contact me at 03-74912050 (DID), 012-3755631 (H/P) or Ms. Najat Md. Fuat, Communication Manager at 03-74912103 (DID), 012-26200667 (H/P).

Thank you.

Yours truly,
GLAXOSMITHKLINE CONSUMER HEALTHCARE SDN. BHD.


f. J. S. SUNITHA DEVI SHANMUGAM
Regulatory Affairs and Quality Director



GlaxoSmithKline

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CONSUMER ADVISORY

GlaxoSmithKline (GSK) assures consumers that Polident Denture Adhesive Cream in Malaysia is safe and effective when used as directed. You may be aware that in certain other markets GSK is taking action to end the supply of its zinc-containing denture adhesives that present a potential health risk from long-term excessive use. While this affects Polident adhesives in some foreign countries, in Malaysia all Polident adhesives are free of zinc.

Consumers with questions may call GSK at 1-800-88-3225.

For more information about zinc in denture adhesives, please visit www.gsk.com.my.

PENGUMUMAN PENGGUNA

GlaxoSmithKline (GSK) memberi jaminan kepada para pengguna bahawa Krim Pelekat Gigi Palsu Polident di Malaysia adalah selamat dan berkesan bila diguna seperti yang disyorkan. Anda mungkin ketahui di sebahagian pasaran di negara lain, GSK sedang mengambil langkah untuk memberhentikan bekalan krim pelekat gigi palsu yang mengandungi zink, yang berkemungkinan membahayakan kesihatan sekiranya digunakan secara berlebihan dalam jangka masa yang panjang. Walaupun ini melibatkan krim pelekat gigi palsu Polident di beberapa negara asing, namun semua produk pelekat gigi palsu Polident yang dipasarkan di Malaysia tidak mengandungi zink.

Untuk sebarang soalan, pengguna boleh menghubungi GSK di talian 1-800-88-3225.

Untuk maklumat lanjut mengenai zink yang terkandung dalam pelekat gigi palsu, sila layari www.gsk.com.my