



November 11, 2025

**URGENT FIELD SAFETY NOTICE**

**Xpert® BCR-ABL Ultra**

Legal Manufacturer	Single Registration Number (SRN)	Unique Device Identifier (UDI)	Part Number	Batch Number	Lot Number	Expiration Date
Cepheid	US-MF-000010979	07332940001834	GXBCRABL-10	All	All	N/A
Cepheid	US-MF-000010979	07332940007102	GXBCRABL-US-10	All	All	N/A

Attention Cepheid Customer,

Cepheid is initiating a field action for the product listed above. This letter contains important information that needs your immediate attention.

<b>ISSUE:</b>	Using Xpert® BCR-ABL Ultra test kits with specimens that have markedly elevated white blood cell count (>30,000 cells/μL) may potentially cause inaccurate results.
<b>IMPACT:</b>	<p>Patient specimens with markedly elevated white blood cell count (WBCC) can overload the GeneXpert system. Test results from specimens with markedly elevated WBCC — especially if the initial lysate appears viscous, non-homogenous, or difficult to pipet — can be affected by incomplete lysis or inadequate mixing, increasing the risk of inaccurate quantification. This in remote circumstances (&lt;0.003%) may cause INVALID test results due to excess BCR::ABL1 or ABL1 levels in the sample OR results may be significantly under-quantified and yield false negatives, which can lead to diagnostic inaccuracies and pose risks to patient safety.</p> <p>This limitation is noted to produce INVALID test results in the “Limitations of the Assay” section of the current product Instructions for Use: “<i>For some specimens with elevated white blood cell counts (higher than 30,000 cells/μL), Xpert BCR-ABL Ultra may report INVALID results due to excess BCR::ABL1 or ABL1 levels in the sample.</i>” but currently does not list possibility of under quantified or false negative results.</p>
<b>ACTION:</b>	<p>Cepheid recommends that laboratories and clinical facilities utilizing the Xpert® BCR-ABL Ultra assay for quantification of BCR::ABL1 and ABL1 mRNA transcript levels in peripheral blood specimens from t(9;22)-positive chronic myeloid leukemia (CML) patients undergoing tyrosine kinase inhibitor (TKI) therapy, assess white blood cell count (WBCC) prior to testing in cases where elevated white blood cell count is suspected.</p> <p>Specifically, if the WBCC exceeds 30,000 cells/μL, the specimen should be processed in accordance with the “<i>Retest Procedure for ERROR (Code 2008) or INVALID (Type 2)</i>” as detailed in the “Retests” section of the IFU for the following scenarios:</p> <ul style="list-style-type: none"> <li>- Cases where INVALID test results are observed and are associated with an elevated WBCC.</li> <li>- Cases of valid results in which an elevated WBCC has been observed.</li> </ul> <p>This recommendation is intended to mitigate the possibility that viscous samples could yield a falsely low or false negative result.</p>
<b>RESOLUTION:</b>	Cepheid is revising the current IFU to include guidance for users on handling specimens with elevated WBCC.





Please share this information with your laboratory staff and retain this notification as part of your laboratory Quality System documentation. If you have forwarded any of the affected product(s) listed above to another laboratory, please provide them with a copy of this letter.

Please complete and return the enclosed Response Form within 10 days so we are assured you have received this important communication.

If you have any questions regarding this notice, please refer to the table for applicable contact information.

We apologize for the inconvenience that this caused your laboratory.

Sincerely,

*Somesh Lalithraj*

[Somesh Lalithraj \(11/11/2025 21:52:52 PST\)](#)

Somesh Lalithraj  
Senior Vice President Quality, Regulatory and Clinical Affairs

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Belgium	+32 93967953	<a href="mailto:support@cepheideurope.com">support@cepheideurope.com</a>
Brazil	+55 800-941-4610, option 1.	<a href="mailto:latamsupport@cepheid.com">latamsupport@cepheid.com</a>
LATAM (except Brazil)	N/A	<a href="mailto:latamsupport@cepheid.com">latamsupport@cepheid.com</a>
Canada	+1 855-202-6160	<a href="mailto:infocanada@cepheid.com">infocanada@cepheid.com</a>
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UAE / Middle East Countries	+971 4 550 8617	<a href="mailto:support@cepheideurope.com">support@cepheideurope.com</a>





25FAR016  
 Please return only completed Customer  
 Response Form to Cepheid by email  
[CFQ@cepheid.com](mailto:CFQ@cepheid.com) or FAX (408) 716-3143

**CUSTOMER RESPONSE FORM**

Xpert® BCR-ABL

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<b>Customer Name:</b>	
<b>Ship to Address:</b>	
<b>Phone Number:</b>	
<b>E-mail:</b>	

**Please select one choice:**

I acknowledge receipt of this letter, certify that I have Xpert® BCR-ABL and understand the described issue and recommended action.

**Print Name:** \_\_\_\_\_

**Print Title:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

