

24 October 2008

Director of Medical Device Bureau
Ministry of Health of Malaysia
Level 5, Block E6, Complex E,
Federal Government Administrative Centre
62590 Putrajaya, Malaysia

Dear Director,

We wish to inform you that we have conducted a voluntary withdrawal of the following hot and cold gel products from all wholesale and retail outlets in Malaysia.

- ✓ uBaby Fever Band (OS-1260)
- ✓ Shoulder Pad (OS-1261)
- ✓ uKids Fever Band (OS-1263)
- ✓ Face Mask (OS-1264)
- ✓ Eye Mask (OS-1265)
- ✓ Hot/Cold Compress (OS-1267)

These hot/cold gel packs have been found by the Health Sciences Authority of Singapore to contain ethylene glycol, a potentially harmful ingredient.

While under normal use there is no danger if the packs remain intact and their application on children is supervised by an adult, and there have been no adverse reports from the use of these products locally, OSIM's primary concern is the safety of its customers. Therefore, we have taken the decision to withdraw these items from our distribution channels.

Should you need any further information or clarification, please contact (03) 7965 9888.

Yours truly,



Dato' Tay Sim Kim
Director / Chief Executive Officer
OSIM (M) Sdn. Bhd.