



27 July 2018

### **Real Feel Batch Recall**

The safety of our consumers always comes first, and this is reflected in our rigorous quality standards. We recently found that a limited number of non-latex Real Feel condoms made earlier this year are not passing our stringent shelf-life durability tests.

There is no immediate safety concern for consumers and only a limited number of batches are affected. Working closely with the relevant regulatory authorities, we have decided to recall the affected batches. No other Durex products are affected.

We ask consumers to return unused non-latex Real Feel condoms with batch numbers:

- 1000433144
- 1000438055
- 1000422259

From 1<sup>st</sup> August 2018, Consumers with unused Durex Real Feel Condoms of the affected batches may refer to Durex product website ([www.durex.com.my](http://www.durex.com.my)) for further information on the recall procedure.

Batch numbers and expiry dates are shown on the bottom of the pack and on the foil wrapping of individual condoms. If consumers have any questions, we encourage them to message us on @DurexMalaysia Facebook page or call the Durex care line 1-800-888-839.

No other Durex products are affected.

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### **Contact**

**Klareco**  
**+603 2276 0990**

**Atiq Safirah**  
**Dau Ming Seling**